



Click To Call API – Outbound Dialling

Once tenant and extension authentication is completed the call system will originate call to establish communication between the caller (extension) and callee (phone number).

Post Request URL: <https://api.cloud-connect.in/cloudsoftphone/api/Call/Dial>

Method: Post

Content -Type: Application/JSON

Headers: {"AccessKey": "XXXXXXXXXX"}

Required Parameters:

Input Parameters	Description
Access Key	API access key
TenantId	Customer's unique id
Extension	This is a subscriber or extension number Or caller
Password	Password to authenticate subscriber or extension login
PhoneNumber	End customer phone number Or callee cell number

Request/Response Example:

URL - <https://api.cloud-connect.in/cloudsoftphone/api/Call/Dial>

Method : Post

Content-Type : Application/JSON

headers: {"AccessKey": "XXXXXXXXXX"}

Request Data -

```
{
  "TenantId": "100003",
  "PhoneNumber": "9311111111",
  "Ext": "622",
  "Password": "*****"
}
```

Response:

```
{
  "Data": {
    "status": "SUCCESS",
    "message": "Call Dialed Successfully to Extension.",
    "data": "8b8c1575-4b79-4159-9cf8-e12e909357d3"
  },
  "ErrorMessage": "",
  "ErrorCode": null
}
```

Here PhoneNumber can be extension number or external number.